# Bind Fully Insured Audience Insights



# What We'll Cover

- 1. True Media Overview and Approach
- 2. Audience Insights
- 3. Process and Timing
- 4. Media Brief

# About us

### Providing clients a single point of contact with deep resources and expertise



- One of the North America's largest independent media strategy and communication companies
- 150+ full-time media experts in six offices
- Provide data-driven, strategic solutions and plan, purchase, and analyze all types of media









Columbia, MO Headquarters



Minneapolis

Office

Local

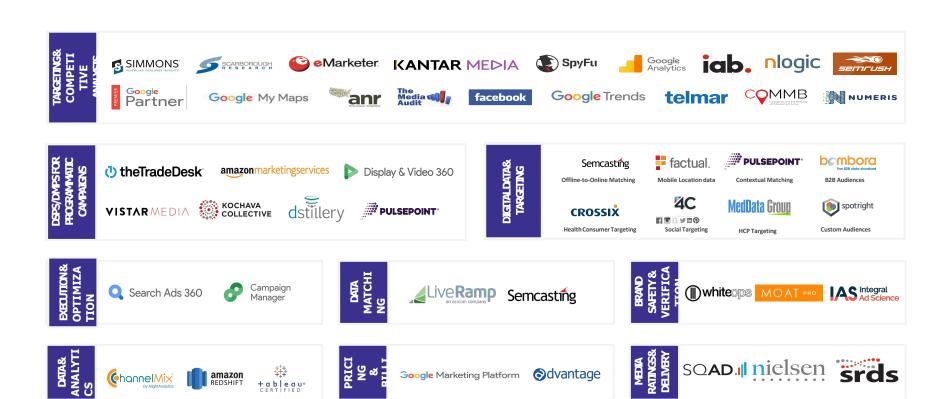
### Additional Offices Locations

- Kansas City & St. Louis, MO
- Calgary, AB
- Toronto, ON

# Best-in-Class Tech Stack

amazon

ChannelMix

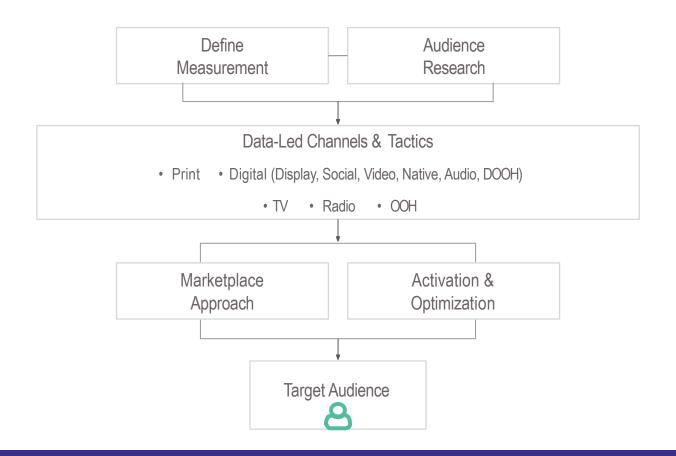


Google Marketing Platform

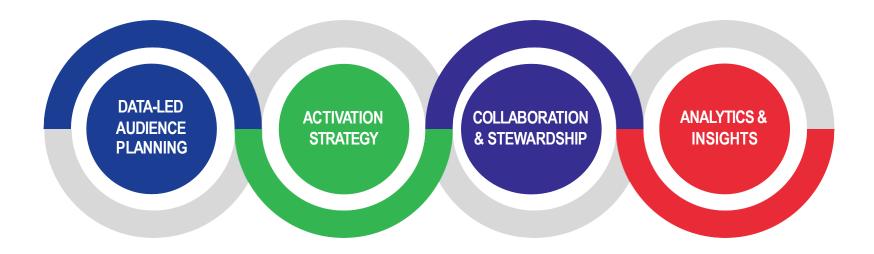
Odvantage

soad. nielsen

# **Audience First Planning**

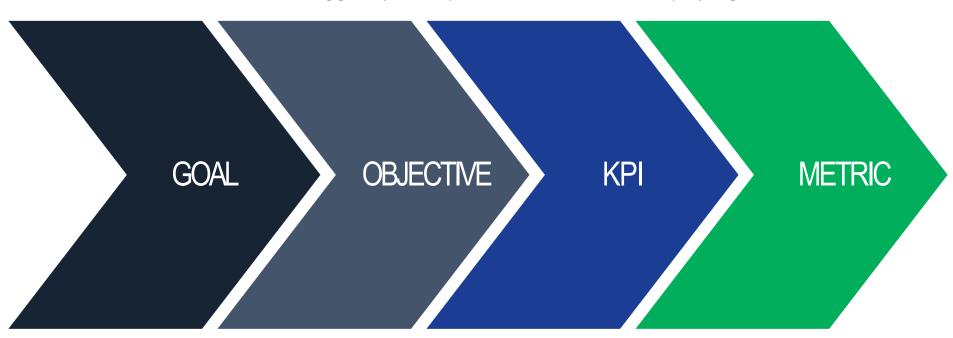


# Approach Overview



# The Role of Measurement

Define business objectives and success KPIs through collaborative reviews of marketing goals, previous performance and number of inquiry targets



# Audience Insights •



# **Audience Attributes**

### Primary Audience Defined as:

◆Company Size 50+

### AND

Individuals involved in Business
Purchasing Decisions for Medical Group
Insurance over the last 12 months

### **Heavy users of:**



### **Attitudes & Behaviors**

- Over half agree that advertising helps them learn about the products companies have to offer
- 38% expect advertising to be entertaining
- 44% enjoy posting content on social networking or community websites
- When they need to solve a problem, they are 32% more likely to go online to ask people what they would do
- Almost half mostly download or stream entertainment rather than buying a CD or DVD

# **Digital Media Habits**

### Social Media

85% more likely than the average user to visit LinkedIn on a weekly basis

63% visit Facebook on a monthly basis

# Time SpentOnline

58% spend an average 10+ hours online per week at home

39% spend an average 10+ hours online per week at work

### Online Video

38% more likely than the average user to have watched video content during a given month

62% visit YouTube on a monthly basis, on average

## Search Habits

78% use Google as their primary search engine

## Streaming Video

58% own a streaming media device in their household for TV

Source: Simmons Fall 2019 NCS Adult Study 2-Year - UPDATED 3/27/2020

# Platform Usage & Top Websites

### **Social Platform Usage**



LinkedIn 28% |261



Instagram 28% |114



Facebook 63% |113



Twitter 28% |227

### Website + App + Platform Usage



















# Market Insights

### **Top Nielsen DMAs by State**

- Minnesota Minneapolis-St. Paul
- Wisconsin Milwaukee
- Illinois -Chicago
- Ohio Cleveland-Akron (Canton)
- Pennsylvania -Philadelphia
- Vermont -Burlington-Plattsburgh
- Florida Tampa-St. Pete (Sarasota)
- Texas Dallas-Ft. Worth
- Utah Salt Lake City
- California Los Angeles

# Market Insights

	National	MN	WI	IL	ОН	PA	VT	FL	TX	UT	CA
Demographics											
Gender (M  F)	63%  37%	46%  54%	52%  48%	59%  41%	75%  25%	62%  38%	35%  65%	70%  30%	56%  44%	40%  60%	70%  30%
Age (Median)	41	56	40	48	36	36	41	50	48	48	57
HHI (Median)	\$134k	\$106k	\$68k	\$114k	\$56k	\$93k	\$135k	\$69k	\$92k	\$82k	\$101k
Education	Grad School	Grad School	4 Year College	Grad School	4 Year College	Grad School	4 Year College				
Digital Media Usage											
Facebook	V			✓	✓	✓	✓	✓	✓		✓
Instagram	V	✓	✓	✓	✓	✓	✓	✓			
LinkedIn	V	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Twitter	V			✓	✓	✓	✓	✓			
YouTube	✓	✓			✓	✓	✓		✓		✓
Google	✓	✓	✓		✓	✓	✓	✓			✓
Bing	✓			✓	✓	✓	✓	✓	✓	✓	✓
Spotify	V				✓	✓		✓			
Pandora	V	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hulu	✓		✓	✓	✓	✓	✓	✓	✓		
Own a Smart TV, Apple TV, or Roku device	✓	✓	✓	✓	✓	✓	~	✓	✓	✓	✓

# Sample Timeline to Launch

- 1. Media Brief/SOW Approval (3 wks)
  - a. Out for approval 5-10 business days from input
  - b. Approval due within 5 business days
- 2. Measurement\* and Channel Strategy (4 wks)
  - a. Out for approval 10-15 business days after Media Brief approval
  - b. Approval due within 5 business days
- 3. Tactical Plan Presentation (4 wks)
  - a. Out for approval 10-15 business days later
  - b. Approval and Creative Assets due within 5 business days
- 4. Tentative Launch Date: (2 wks)
  - a. Launch 10 business from approval and assets received

